

Quality Policy

It remains our policy to provide all of our customers with the highest of quality and deliver a reliable service each time they allow us to complete any work for them. For us to achieve our objective, we believe that it is essential that our management system is maintained and operated in accordance with ISO 9001 and the procedures and processes outlined in our policy and procedures manual are there for that purpose.

This process helps us to provide confidence to our customers in the services that we provide. Therefore, the implementation of this quality policy is mandatory to all our employees to ensure their understanding and complete implementation of the processes.

The quality policy has the full support of my senior management and together with the processes and procedures we ensure that all the necessary activities are controlled in an effective manner.

We are committed to:

- Establishing and maintaining our quality system to enable us to rigorously evaluate our strengths and weaknesses and respond to improvement needs effectively.
- Developing and setting standards, objectives and targets for all relevant areas of activity to ensure successful continual improvement.
- Continually monitor our improvement with our customers through various key performance indicators.



Ben London

Director

Dated: 1st August 2024